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# Customer Service Bulletin

SLM Electronics, Inc. Saint Louis, Missouri, USA

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March 26, 2001

#CSB0016

## Units Affected:

<u>Model</u>	<u>Serial Numbers</u>
GX65U	BOEUMA0001 through BOEUMA0015
	BOEUM00001 through BOEUM00105
GX65W	BOBWM00001 through BOBWM00300
	BOBWMA0001 through BOBWMA0155
	BOBWM00406 through BOBWM00460
	BOBWM00301 through BOBWM00405
GX212U	BODUMA0001 through BODUMA0010
	BODUM00001 through BODUM00065
GX212W	BOCWMA0001 through BOCWMA0105
	BOCWM00001 through BOCWM00085

## Purposes:

- (1) Some units have been shipped with defective caster sockets, resulting in breakage to the sockets as well as casters falling out of the sockets.
- (3) Some units have defective rubber feet, resulting in loss of the feet.

## Recommended Actions:

- (1) Replace the existing caster sockets with those supplied.
- (2) Replace the existing rubber feet with those supplied.

## Tools Needed:

- #2 phillips screwdriver

## Corrective Action:

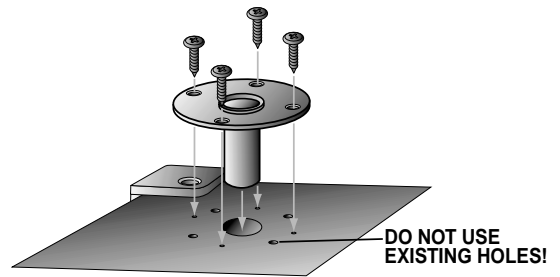
- (1) Unpack the amplifier and place it on the work surface so the bottom of the cabinet is facing up.
- (2) Remove the caster sockets (“A”) from the bottom of the cabinet.
- (3) Remove the rubber feet (“B”) from the bottom of the cabinet.



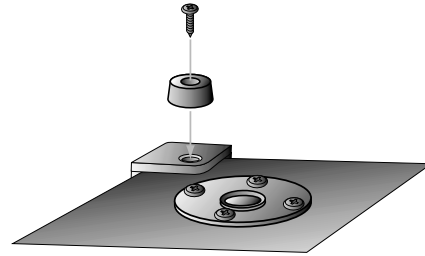
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(4) Install the supplied caster sockets, flat side up (as shown to the right) onto the cabinet. Rotate each caster socket 45° from its original position so the screws thread into fresh wood. (Drill 1/16" pilot holes if desired.) Do not overtighten the screws.



(5) Install the supplied rubber feet, flat side down (as shown to the right) onto the cabinet. Do not overtighten the screws. (The feet will compress slightly when the screws are tightened.)



## Repacking the Units:

- (1) Clean the unit as needed and wrap it in its protective plastic bag.
- (2) Ensure that all original packing materials and literature are repacked in their original locations.
- (3) Make absolutely certain to match the unit's serial number to that on the shipping carton.
- (4) Reseal the inner carton prior to re-sealing the outer carton.

